



# Poly CCX 350 Business Media Phone for Microsoft Teams and PoE-enabled (848Z7AA)



## Overview

### Exceptionally accessible

Get everything you want from a desk phone: CCX 350 Microsoft Teams-integrated IP phone offers quality HD audio, giving you incredible value at a great price. Durable construction and seamless keypad design make this a phone for any environment.

### Catch every word

Never miss a word or inflection with the industry's best sound quality. Thanks to Poly's exclusive HD Voice with Poly Acoustic Clarity technologies, you'll eliminate misunderstandings and save time simply by hearing every word.

### Reduce background noise

Our exclusive Poly Acoustic Fence and NoiseBlockAI technologies reduce distracting background noise by eliminating it at the source. It's perfect for conveying a quiet ambiance, even in crowded open offices and other noisy environments.

### Offers a classic dial pad

The traditional physical dial pad is ideal for small and home office users who prefer a non-touch screen experience, as well as vision-impaired users who need a dial pad.

# Features

## Easy to set up and install

The two-position stand and optional wall mount makes it a breeze to set up on desktops, lobbies, or kitchen walls.<sup>[1]</sup>

## Keeps conversations on track

This full-duplex speakerphone offers world-class echo cancellation, ensuring that your conversations aren't disturbed by echo or feedback. You can converse naturally, without your caller sounding like they're caught in a tunnel.

## Accessibility

The physical dial pad and illuminated keys offer easier access for users with vision impairment and other disabilities.

## Rugged, durable design

Durable design, debris resistance, and a seamless keypad design make it ideal for glove-hand use in retail, warehouse, and manufacturing locations.

## Easy management via Poly Lens

Take control of your deployment from anywhere via remote management with Poly Lens cloud-based device management software.

## A desk phone for Teams

Ideal for Microsoft Teams users who want a dial pad and full MSFT integration. It's one of the rare phones at this price point that's fully certified for Teams.

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*[1] Wall mount is an optional accessory, sold separately.*

## Specifications

<b>Display size (diagonal)</b>	7.1 cm (2.8")
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<b>Panel technology</b>	Color LCD
<b>Audio</b>	Poly Acoustic Clarity technology provides full duplex conversations, acoustic echo cancellation, and background noise suppression; Individual volume settings with visual feedback for each audio path; Comfort noise generation; DTMF tone generation (RFC 2833 and in-band); Low delay audio packet transmission; Adaptive jitter buffers
<b>Ports</b>	1 USB 2.0 Type-C® (for media and storage applications); 2 RJ-45 (10/100/1000BASE-TX Mbps)
<b>Package dimensions (W x D x H)</b>	22.2 x 24.3 x 6.9 cm
<b>Package weight</b>	300 g
<b>Energy star certified</b>	ENERGY STAR® certified
<b>Special features</b>	Adjustable desk stand (2 positions) <sup>[1]</sup>
<b>Security management</b>	Digest authentication; Encrypted configuration files; HTTPS secure provisioning; Password login; Support for signed software executables; Support for URL syntax with password; Transport Layer Security (TLS); Media encryption via SRT
<b>UPC number</b>	(AB1) 197497506211; (ABA) 197498818580; (AC3) 197497506228
<b>Manufacturer Warranty</b>	Poly standard one-year limited warranty
<b>What's in the box</b>	Console; Desk stand; Handset with handset cord; Network (LAN) cable-CAT-5E; Setup sheet

## Additional specifications

<b>Audio codecs</b>	G.711 (A-law and $\mu$ -law); G.722; G.729A; G.722.1; G.722.1C; G.719; iLBC; OPUS; SILK; Siren™ 14
<b>Cartons per layer</b>	6
<b>Cartons per pallet</b>	42
<b>Certifications and compliances</b>	AS/NZS 62368-1-17; Australia RCM; Brazil ANATEL; CISPR22 Class B; EEA; CE Mark; EN55032 Class B; EN 62368-1; FCC Part 15 (CFR 47) Class B; ICES-003 Class B; Japan MIC/VCCI; NZ Telepermit; Saudi Arabia CITC; So. Africa ICASA; So. Korea KC; UL 62368-1; VCCI Class B; Canada ICES and NRTL; China RoHS 2.0; Indonesia SDPPI; Mexico NYCE; UKCA mark
<b>Certified collaboration software</b>	Microsoft Teams
<b>Color</b>	Black
<b>Compatible Operating Systems</b>	Android 9
<b>Country of origin</b>	Made in China
<b>Display features</b>	Adjustable font size selection (regular, medium, large); Voicemail support; Normal and dark mode; Dedicated Microsoft Teams button
<b>ECCN</b>	5A992
<b>HTS code</b>	8517180020
<b>Headset and handset compatibility</b>	Compatible with commercially available TTY adapter equipment; Compliant with ADA Section 508 Subpart B 1194.23 (all); Hearing aid compatibility to ITU-TP.370 and TIA 504A standards; Hearing aid compatible (HAC) handset for magnetic coupling to hearing aids; USB Type-A headset support
<b>Headset ports</b>	1 RJ-9
<b>Management Software</b>	Poly Lens; Poly Zero Touch Provisioning; Polycom Device Management Service for Service Providers (PDMS-SP) Cloud Management; Web UI to device IP address
<b>Multiple order quantity</b>	10
<b>Native resolution</b>	640 x 480
<b>Network protocols, supported</b>	FTP/TFTP/HTTP/HTTPS server-based central provisioning; Hardware diagnostics; Manual or dynamic host configuration protocol (DHCP) network setup; Status and statistics reporting; Syslog Event Logging; Time and date synchronization using SNTP; RTCP and RTP support; IPv4; IPv6; Provisioning and call server redundancy support; UDP; IETF SIP (RFC 3261 and companion RFCs)
<b>Operating humidity range</b>	5 to 95%
<b>Operating temperature range</b>	0 to 40°C
<b>Operating temperature range</b>	32 to 104°F
<b>Package dimensions (W x D x H)</b>	7.48 x 8.26 x 2.16 in
<b>Package weight</b>	0.66 lb
<b>Pallet (layers)</b>	7
<b>Pallet dimensions</b>	40 x 48 x 58.66 in

<b>Pallet dimensions (W x D x H)</b>	101.6 x 121.9 x 149 cm
<b>Pallet weight</b>	787.05 lb
<b>Pallet weight</b>	357 kg
<b>Power</b>	Built-in auto sensing IEEE 802.3af Power over Ethernet (Class 0); 13 W (maximum) <sup>[2]</sup>
<b>Products per pallet</b>	420
<b>Products per pallet layer</b>	60
<b>Storage temperature range</b>	-40 to 158 °F
<b>Storage temperature range</b>	-40 to 70°C
<b>Telephony and call handling features</b>	Power over Ethernet (PoE)
<b>UNSPSC code</b>	43191515

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*[1] Optional wall mount kit can be ordered separately.*

*[2] External universal AC/DC adapter, 5 VDC, 3 A, 15 W (sold separately).*

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## Services

### Poly Services

★ : Recommended

#### Poly Support Services

1 Year Partner Poly+ CCX 350 Business Media Phone Service	P49690160
1 Year Poly Elite CCX 350 Business Media Phone Service	E49690112
1 Year Poly+ CCX 350 Business Media Phone Service	P49690112
3 Year Partner Poly+ CCX 350 Business Media Phone Service	P49690362
3 Year Poly+ CCX 350 Business Media Phone Service	P49690312
5 Year Next Business Day HW Replacement CCX 350 Business Media Phone MS Teams Poly DaaS	D49690DS5
5 Year Next Business Day HW Replacement Ext Cov CCX350 Business Media MS Teams Poly DaaS	D49690COV

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