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Overview

Quality sound made portable

Sound like the professional you are with Poly Sync 20 USB/Bluetooth® smart speakerphone — for conference calls and music anywhere you work. Take it wherever you go — it's got up to 20 hours of talk time.

Dynamic audio

Take conference room-quality audio on the go. Enjoy remarkable sound from meetings to music and reduced echo and noise so you can be heard clearly.

Works the way you do

A programable button puts your favorite function at your fingertips — play / pause music, last-number redial and voice assistant — it's up to you. What's the status of a call? Know from a distance with the highly visible light bar.

Features

Three-microphone array

Experience conference calls with outside noise and distractions tuned out. A three-microphone array focuses on your voice — not the surrounding noise.

Full-duplex audio

Collaboration gets tough when one voice dominates the conversation. Full-duplex audio makes simultaneous conversations a breeze.

Smartphone charger

Stay connected and ready for your calls with the ability to charge your smartphone when on the go via an USB-A port.

Up to 20 hours of battery life

Work on the go — the battery is ready for portable use with up to 20 hours of talk time on a full charge. [1]

Wireless connection

Enjoy easy connectivity, however you want to work with your devices — connect smartphones wirelessly via Bluetooth® or to the computer with the integrated USB-A or USB Type-C® cable.^[2]

Certified for Microsoft Teams

Full Microsoft Teams certification takes your Microsoft Teams experience to the next level with a button for instant access to the app and more.

[1] Full charge time is 4 hours.

[2] Connects to: PC via USB-A or USB Type-C® cable (depending on model); smartphone via Bluetooth®.

Specifications

Audio	Ideal for up to 4 m x 4 m room sizes; Full duplex audio; Noise and echo reduction; Bass reflect with dual passive radiators; Up to 7 ft / 2 m microphone pickup range
Minimum dimensions (W \times D \times H)	34 x 95 x 182 mm
Minimum dimensions (W x D x H)	1.3 x 3.7 x 7.2 in
Weight	360 g
Weight	0.79 lb
Package dimensions (W x D x H)	209 x 183 55 mm
Package weight	540 g
Battery life	Up to 20 hours (talk time)
Minimum System Requirements	USB Type-C® port; Bluetooth®
Manufacturer Warranty	Poly standard two-year limited warranty
What's in the box	Wired Speakerphone; Travel case; Lanyard

Additional specifications

Battery type	Rechargeable Li-ion
Bluetooth version	5.1
Button user controls	Power on/off; Bluetooth® pairing
Cable length	715 mm
Cable length (imperial)	28.1 in
Cartons per layer	10
Cartons per pallet	80
Certified collaboration software	Microsoft Teams
Charge time	<4 hours
Color	Black
Compatibility	Compatible with PCs via USB Type-A cable and smartphones via Bluetooth®
Compatible Operating Systems	Windows 11; Windows 10; macOS
Connection type	USB Type-C® (PC); Bluetooth® (smartphone)
Country of origin	Made in China
Datasheet photo 1	https://ssl-product-images.www8- hp.com/digmedialib/prodimg/lowres/c08378917.png
ECCN	EAR99
HTS code	8517620090
Indicator light	On call
Management Software	Poly Lens; Plantronics Hub (desktop and mobile versions); Plantronics Manager Pro suites (Asset Management and Adoption)
Microphone type	Three-microphone steerable array
Multiple order quantity	10
Nominal sound pressure level	86 dB SPL
Number of microphones	3
Package dimensions (W \times D \times H)	7.48 x 8.26 x 2.16 in
Package weight	1.19 lb
Pallet (layers)	8
Pallet dimensions	40 x 48 x 76.37 in
Pallet dimensions (W x D x H)	101.6 x 121.9 x 194 cm
Pallet weight	1006.45 lb
Pallet weight	456.52 kg

Products per pallet layer	100
Speaker bandwidth	80 Hz to 20 kHz
Speaker size	40 mm
Supported bluetooth profiles	A2DP; AVRCP; HFP; HSP; BLE
Touch user controls	Call/answer end; Mute; Volume +/-; Programmable function button
UNSPSC code	43191515

Services

Poly Services ★: Recommended

Poly Support Services

3 Year Partner Poly+ Sync 20 Price per personal device	PSYNC20362
3 year Next Business Day Hardware Advance Replacement Sync 20 Poly DaaS Service	DSYNC20DS3
3 year Poly+ Sync 20 Service	PSYNC20312

Hybrid Work Solutions

Audio ★: Recommended

Audio Accessories

Poly BT700 USB-A Bluetooth Adapter	786C4AA
Poly BT700 USB-C Bluetooth Adapter	786C5AA
Poly Sync 20 Case	85R77AA

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