



Online access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!™, a menu-driven database system.

The internet address for GSA Advantage!™ is
<http://www.gsaadvantage.gov>

VoIP Supply
80 Pineview Drive
Buffalo, NY 14228
Phone: 1-800-398-8647
Fax: 716-531-4299
www.voipsupply.com

Multiple Award Schedule
MAS Special Item Number 33411

Purchasing of New Electronic
Equipment

Subject to Cooperative
Purchasing

Contract Number:
47QTC A24D00BD

Contract Period:
6/20/2024 - 6/19/2029

General Services Administration

Federal Acquisition Service

Price List Current Through
Modification A883

VoIP Supply has Accepted
Disaster Recovery and
Cooperative Purchasing



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Customer Information

1a. Awarded Special Item Number(s):

SIN	Description
33411	Information Technology - IT Hardware

1b. LOWEST PRICED PART NUMBER AND PRICE FOR EACH SIN

Product	Rate
GSA-131019	\$113.35

2. **Maximum Order:** \$500,000 per SINs
3. **Minimum Order:** \$100
4. **Geographic Scope of Coverage:** CONUS
5. **Point(s) of Production:** N/A
6. **Discount from List Prices or Statement of Net Price:** N/A
7. **Quantity Discount:** N/A
8. **Prompt Payment Terms:** N/A
9. **Foreign Items:** N/A
- 10a. **Time of Delivery** – 30 DAYS ARO
- 10b. **Expedited Delivery:** CALL CONTRACTOR
- 10c. **Overnight/2-Day Delivery:** CALL CONTRACTOR



10d. Urgent Requirements: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

11. FOB Point: Destination

12a. Ordering Address: VoIP Supply LLC 80 Pineview Drive Buffalo, NY. 14228

12b. Ordering Procedures: See Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment Address: VoIP Supply LLC 80 Pineview Drive Buffalo, NY. 14228

14. Warranty/Guarantee Provisions: 1YR MANUFACTURER

15. Export Packing Charges: N/A

16. Terms and Conditions of Rental, Maintenance, and Repair: N/A

17. Terms and Conditions of Installation: N/A

18a. Terms and Conditions of Repair Parts: N/A

18b. Terms and Conditions of Other Services: N/A

19. List of Service and Distribution Points: N/A

20. List of Participating Dealers: N/A

21. Preventive maintenance: N/A

22a. Environmental Attributes (recycled content, energy efficiency, and/or reduced pollutants): N/A

22b. Section 508 Compliance: N/A

23. UEI Number: HJXNNL6JH936



24. VOIP SUPPLY LLC is currently registered within the System for Award Management (SAM) database.

25. Government Educational Institutional Discounts: The Government Educational Institutions are offered the same types of discounts and concessions under this contract as all other Government customers.

26. Government Purchase Cards: ACCEPTED

27. Liability For Injury or Damage: N/A

28a. Taxpayer Identification Number (TIN): 04-3632959

28b. Business Size: Small Business Concern

28c. CAGE Code: 30NY4

29. Trade Agreements Act of 1979, as Amended: All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

30. Ordering Procedures for Federal Supply Schedule Contracts: Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.

b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

31. Federal Information Technology Telecommunications Standards Requirements: Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

32. Federal Information Processing Standards Publications (FIPS PUBS): Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS



PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

33. Federal Telecommunication Standards (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

34. Contractor Tasks/Special Requirements (C-FSS-370) (NOV 2003):

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.



- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- (k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

35. Contract Administration for Ordering Activities: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

36. GSA Advantage!: GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.



Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.gsaadvantage.gov>

37. Purchase of Open Market Items: Note: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f). For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

38. Contractor Commitments, Warranties and Representations:

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.



39. Overseas Activities: The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

None

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

40. Blanket Purchase Agreements (BPAs): The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

41. Contractor Team Arrangements: Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

42. Installation, Deinstallation, Reinstallation: The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

43. Prime Contractor Ordering from Federal Supply Schedules: Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering



activity, shall follow the terms of the applicable schedule and authorization and include with each order

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:

This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

44. Insurance- Work On A Government Installation (JAN 1997)(FAR 52.228-5):

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
 - (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
 - (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

45. Software Interoperability: Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

46. Advance Payments: A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the



article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

About Us

Everything You Need For VoIP!

VoIP Supply is North America's leading VoIP solutions provider. Since 2002, VoIP Supply has delivered valuable solutions to over 200,000 customers worldwide. With a team of over 30 VoIP professionals, over 6,500 products, unlimited solutions, and over 20,000 square feet of office and warehouse space, we can meet all of our customers' VoIP needs.



More Than a Website, We Are VoIP Supply!

VoIP Supply is not just an e-commerce site.

We are people; a team of talented, dedicated individuals who are passionate about VoIP technologies. We work as a team to deliver products and services that allow our customers to implement and deploy VoIP communications. What truly defines us as a company is our ability to deliver customized solutions with exceptional, personalized customer service and support that you will easily find unmatched in today's VoIP industry.

At VoIP Supply we understand that products are not just SKUs with a price tag. We know that they comprise a total solution that greatly impacts your business. Because of this, we take great pride in delivering the best possible experience every time you interact with us. This is why, besides our online presence, we maintain a call center of trained sales and engineering experts to assist you with your product selection and implementation, a fully stocked warehouse for just-in-time shipments, and a business infrastructure built to foster customer loyalty. We understand what it is like to be on the receiving side of this business. Therefore, we strive to deliver the same level of service and support that we expect.



Dedicated Sales & Support: We have over 15 customer-facing sales, support, and service associates to take care of your needs both before and after the sale. VoIP Supply prides itself on delivering world-class Customer Support to ensure you have the best possible experience.

Strategic Partnerships: VoIP Supply has established strong relationships with all of our manufacturing partners. Because of this, you can be sure you are working with a partner that will help create a fast, reliable, and enjoyable experience.



Contract Number: 47QTCA24D00BD | SIN: 33411 | Phone: 1-800-398-8647 | www.voipsupply.com

Awards and Recognition

VoIP Supply has been nominated for the #1 Best Place to Work by Buffalo Business First over 15 times and has received multiple partner awards from popular brands such as 3CX, Nextiva, Sangoma, and more! In 2017, VoIP Supply was named a finalist for the Buffalo Niagara Business Ethics Award (BNBEA) in the small business category and continues to be recognized by the Western New York community and beyond.

At VoIP Supply, we take immense pride in our A+ Better Business Bureau accreditation and the overwhelming support from our customers, evidenced by over 1,750 five-star reviews on



ShopperApproved. These accolades reflect our unwavering commitment to providing the best customer experience and products in the industry. Maintaining such high standards is not just a goal but a core value that drives every aspect of our business. We understand that our success is built on the trust and satisfaction of our customers, and we continually strive to exceed their expectations with every interaction. This dedication to excellence ensures that VoIP Supply remains a leader in the market, delivering superior solutions that meet the evolving needs of our clients. Don't believe us? Check out some actual customer reviews below!



Autumn L.

//TN , 2024-07-11 05:42:04



Order #: 200610412

Initial: 2024-06-27 00:47:35

Full: 2024-07-11 05:42:04

Follow-up: 2024-07-04 00:00:00

The only site I could find offering fast, next-day, overnight delivery. The selection of products is great.

Recommend this Company ★★★★★ 5/5

Would Buy Again ★★★★★

Price ★★★★★

Merchant Choice

I am in a bind for work. The headset I am using is going in and out. I couldn't find anywhere offering express, over-night delivery options anymore. I am thankful I found your site.

Product Satisfaction ★★★★★

Delivery Time ★★★★★

Customer Service ★★★★★

Contract Number: 47QTCA24D00BD | SIN: 33411 | Phone: 1-800-398-8647 | www.voipsupply.com

Terms and Conditions

1. MATERIAL AND WORKMANSHIP

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

2. ORDER

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed



under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order. For credit card orders and BPAs, telephone orders are permissible.

3. TRANSPORTATION OF EQUIPMENT

FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

4. INSTALLATION AND TECHNICAL SERVICES

a. INSTALLATION. When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule:

All equipment is self-installable.

b. INSTALLATION, DEINSTALLATION, REINSTALLATION. The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirement of the Davis-Bacon Act applies. The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 33411.

c. OPERATING AND MAINTENANCE MANUALS. The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

5. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price.



The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

6. WARRANTY

- a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.
- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.
- d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows: 10620 Industrial Ave Ste 100, Roseville, CA 95678

7. PURCHASE PRICE FOR ORDERED EQUIPMENT

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

9. TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).



Headquarters Location

VoIP Supply

80 Pineview Drive

Buffalo, NY 14228

Phone: 1-800-398-8647

Fax: 1-716-531-4229

www.voipsupply.com

Hours of Operation

Monday - Friday 9:00 AM - 6:00 PM (EST)





Pricing Schedules

Approved FSS Prices

All Prices Include the Industrial Funding Fee (IFF)

SIN 33411

SIN	Manufacturer Name	Manufacturer Part #	VoIP Part #	GSA Price With out IFF	GSA Price with IFF
33411	Algo Communications	Algo 8186	GSA-123473	\$472.50	\$476.07
33411	Algo Communications	Algo 8180	GSA-117390	\$337.50	\$340.05
33411	Algo Communications	Algo 8188	GSA-123019	\$436.50	\$439.80
33411	Algo Communications	Algo 2507	GSA-131019	\$112.50	\$113.35
33411	Algo Communications	Algo 8301	GSA-122997	\$373.50	\$376.32
33411	Algo Communications	Algo 8196	GSA-131066	\$607.50	\$612.09