



# Poly EncorePro 520V Voice Tube Microphone with Quick Disconnect Binaural Headset TAA (783P8AA)



## Overview

### Ready, headset, go

Unleash your call center productivity with the EncorePro 500 Series headsets. Connecting your headset to your PC, from home or the office, is easy with multiple options. And with the lightweight and comfy design, your agents will stay engaged.

### Incredible call clarity

Experience enhanced call clarity with visual and tactile cues for optimal mic boom positioning. Enjoy superior sound quality and clear conversations with our voice-optimized frequency response.

### Durable and comfortable

Equip your contact center employees with durable headsets designed for all-day use. Minimize breakages and downtime, saving time and money. And ensure employee comfort and satisfaction with our premium, lightweight design.

# Features

## Voice tube design

Our voice tube microphone design ensures clear voice delivery without distraction. The detachable voice tube is both clear and easy to clean or replace.

## Expanded compatibility

Walk away from your desk with a click thanks to Poly Quick Disconnect (QD) technology that works with any Poly QD adapter.

## Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.<sup>[1]</sup>

## Acoustic hearing protection

SoundGuard is the acoustic limiting technology that is present in all communications headsets from Poly that protects against Acoustic Shock by limiting sounds to below 118dBA.

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[1] Visit <https://www.poly.com/us/en/products/headsets/encorepro/encorepro-500-series> for more detail.

## Additional specifications

<b>Acoustic protection technology</b>	SoundGuard Digital <sup>[1,2]</sup>
<b>Audio</b>	Noise reduction on outgoing voice audio
<b>Boom mic length (ft)</b>	0.44 ft
<b>Boom mic length (mm)</b>	135 mm
<b>Boom mic rotation</b>	290°
<b>Cable length</b>	78.5 cm
<b>Cable length (imperial)</b>	30.9 in
<b>Cartons per layer</b>	5
<b>Cartons per pallet</b>	20
<b>Certified collaboration software</b>	Skype for Business
<b>Color</b>	Black
<b>Compatible Operating Systems</b>	Windows; macOS
<b>Connection type</b>	QD (Quick-Disconnect)
<b>Connects to</b>	Desk phone; PC
<b>Country of origin</b>	Made in Mexico
<b>Datasheet photo 1</b>	<a href="https://ssl-product-images.www8-hp.com/digmedialib/proding/lowres/c08399723.png">https://ssl-product-images.www8-hp.com/digmedialib/proding/lowres/c08399723.png</a>
<b>Datasheet photo 2</b>	<a href="https://ssl-product-images.www8-hp.com/digmedialib/proding/lowres/c08404014.png">https://ssl-product-images.www8-hp.com/digmedialib/proding/lowres/c08404014.png</a>
<b>Datasheet photo 3</b>	<a href="https://ssl-product-images.www8-hp.com/digmedialib/proding/lowres/c08404138.png">https://ssl-product-images.www8-hp.com/digmedialib/proding/lowres/c08404138.png</a>
<b>ECCN</b>	EAR99
<b>Ear cushions</b>	Artificial leather (surface material)
<b>HTS code</b>	8518302000
<b>Headphone type</b>	On-ear (stereo)
<b>Manufacturer Warranty</b>	Poly standard two-year limited warranty
<b>Microphone bandwidth</b>	20 Hz to 16 kHz
<b>Microphone type</b>	Omnidirectional
<b>Minimum System Requirements</b>	USB Type-A port; USB Type-C® port
<b>Minimum dimensions (W x D x H)</b>	4.3 x 5.8 x 2.6 in
<b>Minimum dimensions (W x D x H)</b>	11.1 x 14.9 x 6.7 cm
<b>Multiple order quantity</b>	1
<b>Package dimensions (W x D x H)</b>	138 x 178 x 55 mm
<b>Package dimensions (W x D x H)</b>	5.43 x 7 x 2.16 in

<b>Package weight</b>	180.34 g
<b>Package weight</b>	0.39 lb
<b>Pallet (layers)</b>	4
<b>Pallet dimensions</b>	40 x 48 x 65.98 in
<b>Pallet dimensions (W x D x H)</b>	101.6 x 121.9 x 167.6 cm
<b>Pallet weight</b>	173.12 kg
<b>Pallet weight</b>	381.66 lb
<b>Products per pallet</b>	960
<b>Products per pallet layer</b>	240
<b>Sensitivity (microphone)</b>	-40 +/-3 dB
<b>Signal-to-noise ratio</b>	>50 dB
<b>Speaker size</b>	5.6 mm
<b>Special features</b>	UC certified
<b>UNSPSC code</b>	43191609
<b>UPC number</b>	197029632753
<b>Weight</b>	74 g
<b>Weight</b>	0.16 lb
<b>What's in the box</b>	Headset

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*[1] SoundGuard Digital Plantronics owns sophisticated algorithms including: Protects against Acoustic Shock by limiting sounds to below 118 dBA; G616 anti-startle protection that limits the noise level to below 102 dB SPL and is therefore compliant to the Australian Communications Industry Forum (ACIF) G616 recommendation; Average daily noise exposure measures and controls sound to prevent the average daily sounds exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA).*

*[2] Requires Poly Lens Desktop App to enable SoundGuard Digital features.*

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# Services

## Poly Services

★ : Recommended

### Poly Support Services

3 year Poly+ EncorePro Service	<b>PENCORP312 ★</b>
3 year Partner Poly+ EncorePro Service	PENCORP362

## Hybrid Work Solutions

### Audio

★ : Recommended

#### Audio Accessories

Poly 2.5mm to QD Cable (0.45M)	85Q30AA	
Poly 2.5mm to QD Gold Cable (0.45M)	85S11AA	
Poly 3.5mm to QD Cable (0.15M)	85Q37AA	
Poly 3.5mm to QD Cable for IP Touch (3M)	85Q43AA	
Poly 4 Pin QD to 6 Pin QD Cable	85Q45AA	
Poly 4 Pin QD to 6 Pin QD Cable (0.13M)	85Q47AA	
Poly A10-11 Adapter	85Q14AA	
Poly A10-12 Adapter (S1 Plug)	85S26AA	
Poly A10-16 Adapter	85T17AA	
Poly A10-16 Adapter (Bagged)	85T18AA	
Poly AL10 Inline Audio Limiter	85S25AA	
Poly Blackwire 5200 Y Training Cable	85S08AA	
Poly CA22CD-DC Dual Channel Remote with Battery	85Q91AA	
Poly CA22CD-SC Single Channel Remote with Battery	85Q92AA	
Poly DA70-UC USB to QD Adapter	8A7D7AA	obsolete
Poly DA75 USB to QD Adapter	786C6AA	
Poly DA80 USB to QD Adapter	8A7D8AA	obsolete
Poly DA85 USB to QD Adapter	786C7AA	
Poly DA85-M USB to QD Adapter	786C8AA	
Poly DA90 USB to QD Adapter	85T19AA	
Poly DM15 to 6 Pin QD Cable (3M)	85R13AA	
Poly EncorePro HW510/520 Foam Ear Cushions (2 Pieces)	85Q31AA	
Poly EncorePro HW510/520 Foam Ear Cushions (25 Pieces)	85Q34AA	
Poly EncorePro HW510/520 Leatherette Ear Cushions (2 Pieces)	85Q36AA	
Poly EncorePro HW510V/520V Voice Tube	85Q39AA	
Poly EncorePro HW530/540 Foam Ear Cushion (1 Piece)	85R18AA	
Poly EncorePro HW530/540 Large Leatherette Ear Cushion (1 Piece)	85R21AA	
Poly EncorePro HW530/540 Large and Small Earloops	85R19AA	
Poly EncorePro HW530/540 Small Leatherette Ear Cushion (1 Piece)	85R23AA	
Poly EncorePro HW700 Foam Ear Cushions and Mounting Plates (2 Pieces)	85R24AA	

Poly EncorePro HW700 Leatherette Ear Cushions and Mounting Plates (2 Pieces)	85R27AA
Poly HIC-10 Cable	783S2AA
Poly HIS Cable TAA	783S3AA
Poly HW540 Behind The Neckband	85R16AA
Poly HW540 Over The Headband	85R20AA
Poly M15D Cable (3M)	85R22AA
Poly M22 Adapter	85T20AA
Poly M22 Adapter (Bilingual)	85Q15AA
Poly M22 Phone Cable (0.15M)	85R25AA
Poly M22 to 2.5mm Cable (0.5M)	85R36AA
Poly M22 to QD Cable	85R38AA
Poly MDA100 QD USB-A Analog Switch	8A7E1AA
Poly MDA100 RJ9 Cable	85R42AA
Poly MDA105 QD USB-A Analog Switch	8A7E2AA
Poly MDA500 Cable	85R46AA
Poly MDA500 USB-C to USB-A Cable	85R48AA
Poly MDA500 USB-C to USB-C Cable	85R50AA
Poly MDA524 QD USB-A	8L544AA
Poly MDA524 USB-C	85Q24AA
Poly MDA526 QD USB-A	8L547AA
Poly QD to QD Lightweight Extension Cable with QD Lock	85R69AA
Poly RJ11 to QD Cable (3M)	85R76AA
Poly Savi 740/745 Neckband	85R32AA
Poly U10 Lightweight Cable with QD Lock	85R85AA
Poly Y Training Cable	85S07AA
Poly Y Training Cable with QD Lock-Digital Headsets	85S09AA

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