

Poly CCX 350 Business Media Phone for Microsoft Teams and PoE-enabled

Exceptionally accessible

Get everything you want from a desk phone: CCX 350 Microsoft Teams-integrated IP phone offers quality HD audio, giving you incredible value at a great price. Durable construction and seamless keypad design make this a phone for any environment.



*Product image may differ from actual product

Catch every word

Never miss a word or inflection with the industry's best sound quality. Thanks to Poly's exclusive HD Voice with Poly Acoustic Clarity technologies, you'll eliminate misunderstandings and save time simply by hearing every word.

Offers a classic dial pad

The traditional physical dial pad is ideal for small and home office users who prefer a non-touch screen experience, as well as vision-impaired users who need a dial pad.

Reduce background noise

Our exclusive Poly Acoustic Fence and NoiseBlockAI technologies reduce distracting background noise by eliminating it at the source. It's perfect for conveying a quiet ambiance, even in crowded open offices and other noisy environments.

Easy to set up and install

The two-position stand and optional wall mount makes it a breeze to set up on desktops, lobbies, or kitchen walls.¹

Keeps conversations on track

This full-duplex speakerphone offers world-class echo cancellation, ensuring that your conversations aren't disturbed by echo or feedback. You can converse naturally, without your caller sounding like they're caught in a tunnel.

Accessibility

The physical dial pad and illuminated keys offer easier access for users with vision impairment and other disabilities.

Rugged, durable design

Durable design, debris resistance, and a seamless keypad design make it ideal for glove-hand use in retail, warehouse, and manufacturing locations.

Datasheet

Poly CCX 350 Business Media Phone for Microsoft Teams and PoE-enabled

Specifications



Compatible with

Compatible operating systems: Android 9

Display

Native resolution: 640 x 480

Panel technology: Color LCD

Display size (diagonal): 2.8"

Display size (diagonal, metric): 71 cm (2.8")

Connectivity and communications

External I/O ports:

1 USB 2.0 Type-C® (for media and storage applications)

2 RJ-45 (10/100/1000BASE-TX Mbps)

Battery

Power features:

Built-in auto sensing IEEE 802.3af Power over Ethernet (Class 0)

13 W (maximum)²

User interface features

Languages:

Arabic; Chinese; Czech; Danish; Dutch; English; French; German; Hungarian; Italian; Japanese; Korean; Norwegian; Polish; Portuguese; Romanian; Russian; Slovenian; Spanish; Swedish

Audio

Audio features:

Poly Acoustic Clarity technology provides full duplex conversations, acoustic echo cancellation, and background noise suppression

Individual volume settings with visual feedback for each audio path

Comfort noise generation

DTMF tone generation (RFC 2833 and in-band)

Low delay audio packet transmission

Adaptive jitter buffers

Frequency response (microphone): 150 Hz to 7 kHz

Audio codecs:

G.711 (A-law and μ -law)

G.722

G.729A

G.722.1

G.722.1C

G.719

iLBC

OPUS

SILK

Siren™ 14

Environmental

Certifications and compliances: AS/NZS 62368-1:17; Australia RCM; Brazil ANATEL; CISPR22 Class B; EEA; CE Mark; EN55032 Class B; EN 62368-1; FCC Part 15 (CFR 47) Class B; ICES-003 Class B; Japan MIC/VCCI; NZ Telepermit; Saudi Arabia CITC; So. Africa ICASA; So. Korea KC; UL 62368-1; VCCI Class B; Canada ICES and NRTL; China RoHS 2.0; Indonesia SDPPP; Mexico NYCE; UKCA mark

Operating humidity range: 5 to 95%

Operating Temperature Range (Celsius) / Operating Temperature Range (Fahrenheit): 0 to 40°C / 32 to 104°F

Storage temperature range (Celsius) / Storage temperature range (Fahrenheit): -40 to 70°C / -40 to 158 °F

Energy star certified: ENERGY STAR® certified

Certifications

Certified collaboration software: Microsoft Teams

Special features:

Adjustable desk stand (2 positions)¹

Applications supported

Management software:

Poly Lens

Poly Zero Touch Provisioning

Polycm Device Management Service for Service Providers (PDMS-SP) Cloud Management

Web UI to device IP address

Display features

Adjustable font size selection (regular, medium, large); Voicemail support; Normal and dark mode; Dedicated Microsoft Teams button

Security

Security management:

Digest authentication

Encrypted configuration files

HTTPS secure provisioning

Password login

Support for signed software executables

Support for URL syntax with password

Transport Layer Security (TLS)

Media encryption via SRT

Network

Supported network protocols:

FTP/TFTP/HTTP/HTTPS server-based central provisioning

Hardware diagnostics

Manual or dynamic host configuration protocol (DHCP) network setup

Status and statistics reporting

Syslog Event Logging

Time and date synchronization using SNTP

RTCP and RTP support

IPv4

IPv6

Provisioning and call server redundancy support

UDP

IETF SIP (RFC 3261 and companion RFCs)

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Specifications



Headset and handset compatibility

Headset ports:

1 RJ-9

Headset and handset compatibility:

Compatible with commercially available TTY adapter equipment

Compliant with ADA Section 508 Subpart B 1194.23 (all)

Hearing aid compatibility to ITU-T P.370 and TIA 504A standards

Hearing aid compatible (HAC) handset for magnetic coupling to hearing aids

USB Type-A headset support

Telephony and call handling features

Telephony and call handling features:

Power over Ethernet (PoE)

Weight and dimensions

Product Primary Color: Black

Package dimensions (Imperial): 8.7 x 9.6 x 2.7 in

Package dimensions (metric): 222 x 243 x 6.9 cm

Package weight (Imperial): 2.23 lb

Package Weight (metric): 1004 g

UPC number: 197497506228

Product number: 848Z7AA

Country of origin

Country of origin: Made in China

Warranty

Poly standard one-year limited warranty

What is in the box

Console

Desk stand

Handset with handset cord

Network (LAN) cable-CAT-5E

Setup sheet

Key Selling Points Footnotes

¹ Wall mount is an optional accessory, sold separately.

Technical Specifications Footnotes

¹ Optional wall mount kit can be ordered separately. ² External universal AC/DC adapter, 5 VDC, 3 A, 15 W (sold separately).