## **Overview**



#### Quality sound made portable

Sound like the professional you are with Poly Sync 20 USB/Bluetooth® smart speakerphone — for conference calls and music anywhere you work. Take it wherever you go — it's got up to 20 hours of talk time.

### Dynamic audio

Take conference room-quality audio on the go. Enjoy remarkable sound from meetings to music and reduced echo and noise so you can be heard clearly.

#### Works the way you do

A programable button puts your favorite function at your fingertips — play / pause music, last-number redial and voice assistant — it's up to you. What's the status of a call? Know from a distance with the highly visible light bar.

### **Features**

#### Three-microphone array

Experience conference calls with outside noise and distractions tuned out. A three-microphone array focuses on your voice — not the surrounding noise.

#### Full-duplex audio

Collaboration gets tough when one voice dominates the conversation. Full-duplex audio makes simultaneous conversations a breeze.

#### Smartphone charger

Stay connected and ready for your calls with the ability to charge your smartphone when on the go via an USB-A port.

#### Up to 20 hours of battery life

Work on the go — the battery is ready for portable use with up to 20 hours of talk time on a full charge. [1]

#### Wireless connection

Enjoy easy connectivity, however you want to work with your devices — connect smartphones wirelessly via Bluetooth® or to the computer with the included USB-A or USB Type-C® adapter. [2]

#### **Communications platforms**

An IT manager's dream, this speakerphone was created for communication and is optimized and certified to work with top virtual meeting providers.
[3]

- [1] Full charge time is 4 hours.
- [2] Connects to: PC via USB-A or USB Type-C® cable (depending on model) or wirelessly via included BT700 Bluetooth® adapter; smartphone via Bluetooth®.
- [3] Visit https://www.poly.com/us/en/products/phones/sync/sync-20 for more detail.

# Additional specifications

Audio	Up to 7 ft / 2 m microphone pickup range; Ideal for up to 4 m x 4 m room sizes; Noise and echo reduction; Bass reflect with dual passive radiators	
Battery life	Up to 20 hours (talk time)	
Battery type	Rechargeable Li-ion	
Bluetooth version	5.1	
Button user controls	Power on/off; Bluetooth® pairing	
Cable length	715 mm	
Cable length (imperial)	28 in	
Cartons per layer	10	
Cartons per pallet	80	
Certifications and compliances	CE; FCC; Rohs; IP64	
Certified collaboration software	Microsoft Teams; Zoom	
Charge time	<4 hours	
Color	Silver	
Compatibility	Compatible with PCs via USB Type-A cable and smartphones via Bluetooth®	
Compatible Operating Systems	Windows 10; macOS	
Connection type	USB Type-A (PC); Bluetooth® (smartphone)	
Country of origin	Made in China	
Datasheet photo 1	https://ssl-product-images.www8- hp.com/digmedialib/prodimg/lowres/c08379114.png	
ECCN	EAR99	
HTS code	8517620090	
Indicator light	On call	
Management Software	Poly Lens	
Manufacturer Warranty	Poly standard two-year limited warranty	
Microphone bandwidth	100 Hz to 6.7 kHz	
Microphone type	Bidirectional	
Minimum System Requirements	USB Type-A port; Bluetooth®	
Minimum dimensions (W x D x H)	1.3 x 3.7 x 7.2 in	
Minimum dimensions (W x D x H)	3.4 x 9.5 x 18.2 cm	
Multiple order quantity	10	
Nominal sound pressure level	86 dB SPL	
Number of microphones	3	

Package dimensions (W x D x H)	7.2 x 8.22 x 2.16 in
Package dimensions (W x D x H)	183 x 209 x 55 mm
Package weight	1.14 lb
Package weight	518.4 g
Pallet (layers)	8
Pallet dimensions	40 x 48 x 76.37 in
Pallet dimensions (W x D x H)	101.6 x 121.9 x 194 cm
Pallet weight	1006.45 lb
Pallet weight	456.52 kg
Products per pallet	800
Products per pallet layer	80
Sensitivity (microphone)	-42 +/-3 dB
Signal-to-noise ratio	>55 dB
Speaker size	40 mm
Special features	USB-A port built-in for Poly BT600 or BT700 Bluetooth adapter
Supported bluetooth profiles	A2DP; AVRCP; HFP; HSP; BLE
Touch user controls	Call/answer end; Mute; Volume +/-; Programmable function button; Microsoft Teams
UNSPSC code	43191515
Weight	0.80 lb
Weight	0.36 kg
What's in the box	Wired Speakerphone; Travel case; Lanyard; BT600 Bluetooth® USB adapter

# Services

# Poly Services ★: Recommended

## **Poly Support Services**

3 year Poly+ Sync 20 Service	PSYNC20312 ★
3 Year Partner Poly+ Sync 20 Price per personal device	PSYNC20362
3 year Next Business Day Hardware Advance Replacement Sync 20 Poly DaaS Service	DSYNC20DS3

## **Hybrid Work Solutions**

**Audio** ★: Recommended

#### **Audio Accessories**

Poly Sync 20 Case	85R77AA
Poly Sync 40 Charging Stand with Universal Power Supply	85R78AA
Poly Sync 40 Desk Mount	85R80AA
Poly Sync 60 Universal Power Supply	85R82AA

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