



### **Overview**

#### Quality sound made portable

Sound like the professional you are with Poly Sync 20 USB/Bluetooth<sup>®</sup> smart speakerphone — for conference calls and music anywhere you work. Take it wherever you go — it's got up to 20 hours of talk time.

#### **Dynamic audio**

Take conference room-quality audio on the go. Enjoy remarkable sound from meetings to music and reduced echo and noise so you can be heard clearly.

#### Works the way you do

A programable button puts your favorite function at your fingertips — play / pause music, last-number redial and voice assistant — it's up to you. What's the status of a call? Know from a distance with the highly visible light bar.

### **Features**

#### Three-microphone array

Experience conference calls with outside noise and distractions tuned out. A three-microphone array focuses on your voice — not the surrounding noise.

#### Full-duplex audio

Collaboration gets tough when one voice dominates the conversation. Full-duplex audio makes simultaneous conversations a breeze.

#### Smartphone charging

Stay connected and ready for your calls with the ability to charge your smartphone when on the go via an USB-A port.

#### Up to 20 hours of battery life

Work on the go — the battery is ready for portable use with up to 20 hours of talk time on a full charge. [1]

#### Wireless connection

Enjoy easy connectivity, however you want to work with your devices — connect smartphones wirelessly via Bluetooth<sup>®</sup> or to the computer with the integrated USB-A or USB Type-C<sup>®</sup> cable.<sup>[2]</sup>

#### **Communications platforms**

An IT manager's dream, this speakerphone was created for communication and is optimized and certified to work with top virtual meeting providers. [3]

[1] Full charge time is 4 hours.

[2] Connects to: PC via USB-A or USB Type-C® cable (depending on model); smartphone via Bluetooth®.

[3] Visit https://www.poly.com/us/en/products/phones/sync/sync-20 for more detail.

# Additional specifications

Audio	Ideal for up to 4 m x 4 m room sizes; Full duplex audio; Noise and echo reduction; Bass reflect with dual passive radiators; Up to 7 ft / 2 m microphone pickup range
Battery life	Up to 20 hours (talk time)
Battery type	Rechargeable Li-ion
Bluetooth version	5.1
Button user controls	Power on/off; Bluetooth® pairing
Cable length	715 mm
Cable length (imperial)	28.1 in
Cartons per layer	10
Cartons per pallet	80
Certified collaboration software	Zoom
Charge time	<4 hours
Color	Black
Compatibility	Compatible with PCs via USB Type-A cable and smartphones via Bluetooth®
Compatible Operating Systems	Windows; macOS
Country of origin	Made in China
Datasheet photo 1	https://ssl-product-images.www8- hp.com/digmedialib/prodimg/lowres/c08556704.png
ECCN	EAR99
HTS code	8517620090
Indicator light	On call
Management Software	Poly Lens; Plantronics Hub (desktop and mobile versions); Plantronics Manager Pro suites (Asset Management and Adoption)
Manufacturer Warranty	Poly standard two-year limited warranty
Microphone type	Three-microphone steerable array
Minimum dimensions (W x D x H)	1.3 x 3.7 x 7.2 in
Minimum dimensions (W x D x H)	34 x 95 x 182 mm
Minimum order quantity	10
Nominal sound pressure level	86 dB SPL
Number of microphones	3
Package dimensions (W x D x H)	209 x 183 55 mm
Package dimensions (W x D x H)	7.48 x 8.26 x 2.16 in
Package weight	540 g

Package weight	1.19 lb
Pallet (layers)	8
Pallet dimensions	40 x 48 x 76.37 in
Pallet dimensions (W x D x H)	101.6 x 121.9 x 194 cm
Pallet weight	456.52 kg
Pallet weight	1006.45 lb
Products per pallet	800
Products per pallet layer	100
Speaker size	40 mm
Supported bluetooth profiles	A2DP; AVRCP; HFP; HSP; BLE
Touch user controls	Call/answer end; Mute; Volume +/-; Programmable function button
UNSPSC code	43191515
Weight	0.79 lb
Weight	360 g

## Services

## **Poly Services**

★ : Recommended

### **Poly Support Services**

3 year Poly+ Sync 20 Service	PSYNC20312 ★
3 Year Partner Poly+ Sync 20 Price per personal device	PSYNC20362
3 year Next Business Day Hardware Advance Replacement Sync 20 Poly DaaS Service	DSYNC20DS3

## **Hybrid Work Solutions**

### Audio

#### ★ : Recommended

#### **Audio Accessories**

Poly Sync 20 Case	85R77AA
Poly Sync 40 Charging Stand with Universal Power Supply	85R78AA
Poly Sync 40 Desk Mount	85R80AA
Poly Sync 60 Universal Power Supply	85R82AA

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