



Property Manager

All-in-One Business Solution for Your Bed & Breakfast or Small Hotel

Datasheet

Sangoma Property Manager (SPM) software is a module for FreePBX and PBXact phone systems, enabling small hospitality properties to effectively manage operations, including rooms, guests, restaurants, and mini-bars, while tightly integrating with the PBX.

Staff Features

SPM provides your staff with an intuitive dashboard interface, including:

- Front Desk services to manage check-in and check-out
- Guest services such as mini-bar, guest requests and wake-up calls
- Manage housekeeping services and room clean status
- Billing and invoices for your guests
- Track and manage phone calls and toll charges
- Accounting reports to track occupancy and finances

Guest Features

SPM even provides your guests with their own unique dashboard interface, enriching their experience. Features include:

- Mini-bar details
- Wake-up call requests
- Receptionist notifications

SPM is free to use for properties of up to 10 rooms! For businesses requiring more room capacity, inexpensive licenses are available. SPM is already pre-installed with every FreePBX and PBXact phone system which means:

- No extra hardware/software to install
- Easy-to-use
- Small learning curve
- Tight integration with in-room phones

✓ **SPM is Designed for FreePBX and PBXact Phone Systems**

✓ **Front Desk Services, Wake-up Calls, Billing and Accounting Reports**

✓ **Housekeeping Can Enter "Room Clean", "Maintenance Needed" and Other Statuses from Room Phones**

✓ **Free for Up to 10 Rooms and is Pre-installed in Every FreePBX and PBXact System**

✓ **License Can be Purchased for More than 10 Rooms**

✓ **Staff and Guests Manage SPM Features from Their Own Unique Dashboard**

✓ **Designed for FreePBX and PBXact 13 & Above**

Technical Specifications

User Interface

- Uses UCP of FreePBX/PBXact
- Permissions are controlled via SPM module with FreePBX/PBXact
- Hotel Staff, management and guests have their own unique dashboard with their customized privileges

Licensing

- Pre-installed on all FreePBX/PBXact systems (v13 and above) and free-of-charge for up to 10 rooms
- SPM Pro license available for 10+ rooms from portal.sangoma.com

Compatibility

- Supported on FreePBX/PBXact (v13 and above)

General Features

- Reservations
- Check-in/Check-out
- Room transfer
- Automated wake-up calls
- Mini-bar charges
- Billing (including taxes)
- Reporting

Room List View

Room Service present!

Room List

search

Details	Name / Status	Room	Ext.	Types	Grp	Transfer	CoS	Free	Clean	Bar	DND	Alarm Clock
	Danard Franck Need help ★☆☆☆	Room 200	200	Single								
	Free	Room 201	201	Single								
	Free	Room 202	202	Single								
	Free	Room 203	203	Single								
	Free	Room 204	204	Single								
	Free	Room 205	205	Single								
	Free	Room 206	206	Single								
	Free	Room 207	207	Single								
	Free	Room 208	208	Single								
	Free	Room 209	209	Single								

Showing 1 to 10 of 10 rows

Billing Rates View for Guest Calls

Billing Rates

+

Outbound Route	out	Connection Charge	0.00
Billing Duration	60	Price	0.13
Tax	VAT usual	Mask	4

Rate Recorded 2/2

Search

Action	Outbound Route	Connection Charge	Billing Increment	Price	Tax	Mask
	emergency	0.00 \$	60"	0.00 \$	18.00%	0
	out	0.00 \$	60"	0.13 \$	18.00%	4