Blackwire 7225

Corded USB Headset
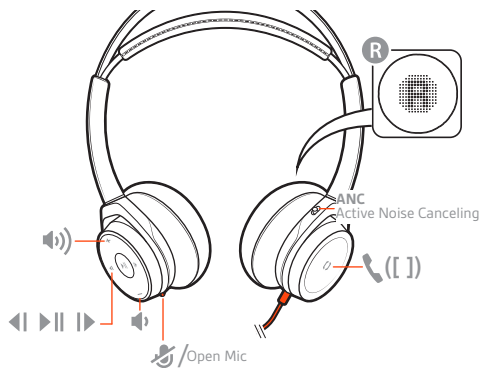
User Guide

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Setup

Headset overview

🔊	Volume up
🔉	Volume down
◀❙	Track backward
▶❙❙	Play/pause audio
❙▶	Track forward
📞	Call button ([ ])
🔇	Mute/unmute
OpenMic	To hear your surroundings, tap the mute button to activate OpenMic while headset is idle (not on a call). To deactive, tap the mute button again.
ANC	Active noise canceling: switches ANC off and on.

Load software

Download Plantronics Hub for Windows and Mac by visiting poly.com/software. This allows you to customize your device behavior through advanced settings and options.

Daily Use

Fit
IMPORTANT *Headset microphones are on the front of your earcups.*

For best call audio, ensure that left and right earcups are on the correct ear.

Make a call
Dial using your softphone application.

Answer or end a call
Tap the Call ✆ button or use your softphone.

Answer a second call
1 While on a call, press the headset Call button for 2 seconds to answer the second call. This will place the first call on hold.
2 To switch between the calls, press the headset Call button for 2 seconds.

Redial
When not on an active call, double-tap the call button to redial the last call.

Hold
Press and hold the call button for 2 seconds to put a call on hold.

Mute
While on an active call, tap the Mute button.

Mute on reminder*
* Plantronics Hub for Mac/Win or Plantronics Hub for iOS/Android required to enable.(poly.com/software)

You can add a mute alert notification by managing your mute feature with Plantronics Hub. If this setting is enabled and you have muted an active call and you start to speak, an alert will remind you that you are still on mute.

Volume
Listening volume
Press the Volume up (+) or Volume down (-) button.

Adjust headset microphone volume (softphone)
Place a test softphone call and adjust softphone volume and PC sound volume accordingly.

More Features
Active Noise Canceling (ANC)
Active Noise Canceling (ANC) reduces external noise and enhances your music and sound quality. Slide the switch to activate or deactivate ANC.

OpenMic
While not on a call, tap the red Mute button to activate OpenMic and hear your surroundings. Control the level of ambient noise you hear by adjusting the volume.

Support