

Yealink

DECT IP Phone W53P & W53H



Quick Start Guide(V83.X)

For W60B firmware: 77.83.0.X or later
For W53H firmware: 88.83.0.X or later

W53P Package Contents



W53H Handset



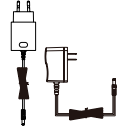
W60B Base Station



Base Stand



USB Charger Cradle



2 Power Adapters



Ethernet Cable



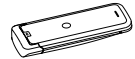
Belt Clip



Rechargeable Battery



Quick Start Guide



Handset Protective Case
(Optional)

Note: Yealink W53P DECT IP phone consists of one W60B base station and one W53H handset.

W53H Package Contents



W53H Handset



USB Charger Cradle



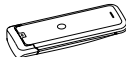
2 Power Adapters



Belt Clip



Rechargeable Battery



Handset Protective Case
(Optional)

Note: We recommend that you use the accessories provided or approved by Yealink.
The use of unapproved third-party accessories may result in reduced performance.

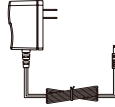
W60B Package Contents



W60B Base Station



Base Stand



Power Adapter



Ethernet Cable

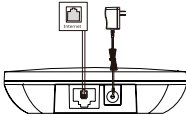


Quick Start Guide

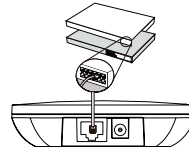
Assembling the DECT Phone

1. Connect the base station power and the network using Method a or Method b.

a. AC Power Option



b. PoE (Power Over Ethernet) Option

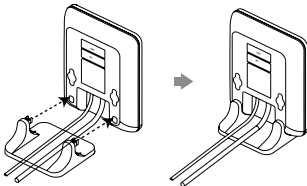


Note

- If you choose Method a, use Yealink-supplied power adapter (5V/600mA). A third-party power adapter may damage the base station.
- If you choose Method b, you do not need to connect the power adapter. Make sure the hub/switch is PoE-compliant.

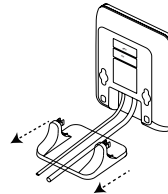
2a. (Desktop Installation) Attach and remove the base stand.

Attach the Base Stand



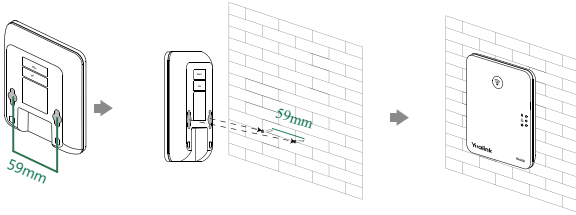
Align the snap-fits with the corresponding holes and push forward, snapping them into the holes.

Remove the Base Stand

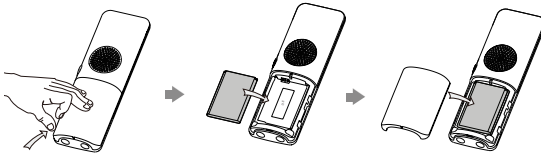


Remove the snap-fits from the holes horizontally.

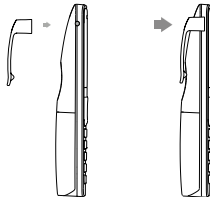
2b. (Wall-Mount Installation) Attach the base station.



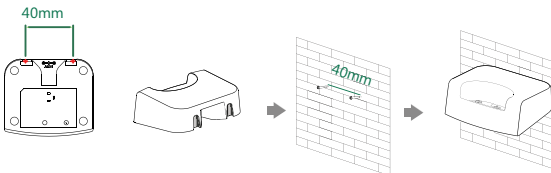
3. Insert the battery into the handset.



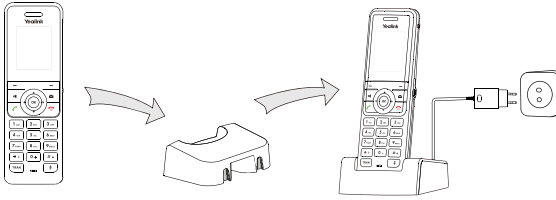
4. Attach the Belt Clip.



5. (Optional) Mount the charger cradle to the wall.



6. Connect the charger cradle and charge the handset.



Note

- Use Yealink-supplied power adapter (5V/600mA). A third-party power adapter may damage the handset.
- Check the charging status on the top right corner of the LCD screen.

Getting Started

Shortcut Keys

Shortcut keys help you quickly access to frequently used phone features. Describe the default shortcut-keys behaviors:




- 1 Access the call history record.
- 2 Check the line status.
- 3 Access the intercom list, select one to place an internal call.
- 4 Decrease the ringer volume.
- 5 Increase the ringer volume.
- 6 Access the directory list.

Entering and Editing Data

- Press **[#*]** one or more times to switch among different input modes or type "#".
- Press **[*#]** to provide the special characters to choose or to type "*".
- Press a digit key one or more times to type the desired character or digit.
- Press the **Del** soft key to delete entered characters.
- Press the **Save** soft key to accept the change or **Back** to cancel.

Handset Registration

You can register up to 8 handsets to one W60B base station. Each handset can be registered to 4 different base stations.

When the handset LCD screen prompts "Unregistered!", long press  on the base station till the registration LED flashes.

There are two methods to register a new handset:

Easy Registration:

1. Press the **Reg** soft key on the handset to register quickly.

Normal Registration:

1. Press the **OK** soft key on the handset, and then select **Register Handset**.
2. Select the desired base station and then press the **OK** soft key. The handset begins searching the base station.
3. Press the **OK** soft key after searching a base station successfully.
4. Enter the base station PIN (default: 0000), and then press the **Done** soft key to complete registration.

To register to multiple base stations, press **OK** to enter the main menu, and select **Settings->Registration->Register Handset**, then repeat steps 2-4.

Note:

- If the handset is registered to the base station successfully, the handset LCD screen prompts "Handset Subscribed" and "Base NO. "(the last 4 characters indicate the base station's MAC address).
- If the handset LCD screen prompts "Searching for Base", check that your base station is powered on.

Network Settings

You can configure the base station to obtain network settings in one of the following ways:

DHCP

By default, the base station attempts to contact a DHCP server in your network to obtain the valid network settings, such as IP address, subnet mask, gateway address and DNS address.

Static

If the base station cannot contact a DHCP server for any reason, you need to configure the IP address, subnet mask, gateway address, primary DNS address and secondary DNS address for the base station manually.

To configure the network parameters for the base station manually:

1. Press the **OK** key to enter the main menu, and then select **Settings->System Settings ->Network** (default PIN: 0000)->**Basic**.
2. Select the desired IP addressing mode from the **IP Mode** field.
3. Press **▼** to select the desired IP addressing mode.
4. Make the desired changes.
5. Press the **Save** soft key to accept the change.


Note:

- The IP DECT phone supports either or both IPv4 and IPv6 addressing modes, but IPv6 is disabled by default.
- Wrong network settings may result in inaccessibility of your DECT phone and may affect the network performance. Contact your system administrator for the network parameters.

Basic Operations

Turning Handset On/Off



To turn the handset on, do one of the following:

- Press , then the LCD screen lights up.
- Place the handset in the charger cradle. The handset will be turned on automatically.



To turn the handset off:

Long press  to turn the handset off.

Locking/Unlocking Keypad

- Long press  when the handset is idle to lock the keypad.
- Long press  again to unlock the keypad.

Silent Mode

- Long press  when the handset is idle to switch the silent mode to on.
- Long press  again to switch the silent mode to off.

Handset Settings

Handset Name

To rename the handset:

1. Press the **OK** key to enter the main menu, and then select **Settings->Handset Name**.
2. Edit the value in the **Rename** field.
3. Press the **Save** soft key to accept the change.

Volume Adjustment

- Press ◀ or ▶ when the handset is idle or ringing to adjust the ringer volume.
- Press ◀ or ▶ during a call to adjust the receiver volume of speakerphone/earpiece/earphone.

Ring Tones

1. Press the **OK** key to enter the main menu, and then select **Settings->Audio->Ring Tones->Melodies**.
2. Press ▲ or ▼ to highlight the Intercom Call or the desired line.
3. Press ◀ or ▶ to select the desired ring tone.
4. Press the **Save** soft key to accept the change.

Local Directory

To add a contact:

1. Press the **OK** key to enter the main menu, and then select **Directory->Local Directory**.
2. Press the **Options** soft key, and then select **New Contact**.
3. Enter the desired value in the **Name**, **Office**, **Mobile** and **Other** field respectively.
4. Press the **Save** soft key to accept the change.

To edit a contact:

1. Press the **OK** key to enter the main menu, and then select **Directory->Local Directory**.
2. Press ▲ or ▼ to highlight the desired entry.
3. Press the **Options** soft key, and then select **Edit**.
4. Edit the desired value in the **Name**, **Office**, **Mobile** and **Other** field respectively.
5. Press the **Save** soft key to accept the change.

To delete a contact:

1. Press the **OK** key to enter the main menu, and then select **Directory->Local Directory**.
2. Press **▲** or **▼** to highlight the desired entry.
3. Press the **Options** soft key, and then select **Delete** to delete the selected entry.

Speed Dial

1. Press the **OK** key to enter the main menu, and then select **Settings->Telephony->Speed Dial**.
2. Press **▲** or **▼** to highlight the desired digit key, and then press the **Assign** soft key.
3. Press **▲** or **▼** to select the desired directory type.
4. Press **▲** or **▼** to highlight the desired entry, and then press the **OK** soft key.
If both the office number and mobile number are stored, press **▲** or **▼** to highlight the desired number, and then press the **OK** soft key again.

Basic Call Features

Placing Calls

To place a call directly:

1. Do one of the following:
 - Enter the desired number when the handset is idle.
 - Press **■** to enter the pre-dialing screen. Enter the desired number using the keypad.
If there are multiple lines assigned to your handset as outgoing lines, press the **Line** soft key to select the desired line. If you do not select a line, the handset uses the default outgoing line to dial out.
2. Press **☎**, **■** or **⊕** to dial out.

To place a call from the local directory:

1. Press **▼** when the handset is idle.
2. Press **▲** or **▼** to select the desired directory type.
3. Highlight the desired entry, and then press **☎** or **■** to dial out using the default line.
If multiple numbers for the contact are stored, press **▲** or **▼** to highlight the desired number, and then press **☎** or **■** again to dial out using the default line.

To place a call from the call history:

1. Press the **History** soft key when the handset is idle, and then select the desired call history list.

2. Press ▲ or ▼ to highlight the desired entry, and then press ↶ or 🔊 to dial out using the default line.

To place a call from the redial list:

1. Press ↶ when the handset is idle.
2. Press ▲ or ▼ to highlight the desired entry, and then press ↶ or 🔊.

To place a call using the speed dial key:

Long press the speed dial key to call the preset number directly.

Answering Calls

To answer a call, do one of the following:



- Press the **Accept** soft key.
- Press 🔊.
- Press ↶.
- Press ⌂.

Note: You can ignore an incoming call by pressing the **Silence** soft key or reject an incoming call by pressing ⌂.

Ending Calls

Press ⌂.

Call Mute

- Press  during a call to mute the call.
- Press  again to un-mute the call.

Call Hold and Resume

To place a call on hold:

Press the **Options** soft key during a call, and then select **Hold**.

To resume a call, do one of the following:

- If there is only a call on hold, press the **Resume** soft key.
- If there are two calls on hold, press the **Resume** soft key to resume the current call.
Press the **Swap** soft key to swap between calls.

Call Transfer

You can transfer a call in the following ways:

Blind Transfer

1. Press the **Options** soft key during a call, and then select **Transfer**.
2. Enter the number you want to transfer the call to.
3. Press the **Transfer** soft key.

Semi-Attended Transfer

1. Press the **Options** soft key during a call, and then select **Transfer**.
2. Enter the number you want to transfer the call to.
3. Press **↶**, **⏸** or **⏹** to dial out.
4. Press the **Transfer** soft key when you hear the ring-back tone.

Attended Transfer

1. Press the **Options** soft key during a call, and then select **Transfer**.
2. Enter the number you want to transfer the call to.
3. Press **↶**, **⏸** or **⏹** to dial out.
4. Press the **Transfer** soft key after the call is answered.

Call Forward

To enable the call forward feature on a specific line:

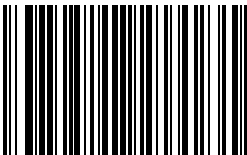
1. Press the **OK** key to enter the main menu, and then select **Call Features->Call Forward**.
2. If there are multiple lines assigned to your handset, press **▲** or **▼** to highlight the desired line, and then press the **OK** soft key.
3. Press **▲** or **▼** to highlight the desired forwarding type, and then press the **OK** soft key.
 - **Always**----Incoming calls are forwarded immediately.
 - **Busy**----Incoming calls are forwarded when the line is busy.
 - **No Answer**---Incoming calls are forwarded if not answered after a period of time.
4. Select **Enabled** from the **Status** field.
5. Enter the number you want to forward the incoming calls to in the **Target** field. For **No Answer Forward**, press **◀** or **▶** to select the desired ring time to wait before forwarding in the **After Ring Time** field.
6. Press the **Save** soft key to accept the change.

About Yealink

Yealink (Stock Code: 300628) is a global leading unified communication (UC) terminal solution provider that primarily offers video conferencing systems and voice communication solutions. Founded in 2001, Yealink leverages its independent research and development and innovation to pursue its core mission: "Easy collaboration, high productivity." The company's high-quality UC terminal solutions enhance the work efficiency and competitive advantages of its customers in over 100 countries. Yealink is the world's second-largest SIP phone provider and is number one in the China market.

Technical Support

Visit Yealink WIKI (<http://support.yealink.com/>) for the latest firmware, guides, FAQ, Product documents, and more. For better service, we sincerely recommend you to use Yealink Ticketing system (<https://ticket.yealink.com>) to submit all your technical issues.



W5 3 P - E N

YEALINK(XIAMEN) NETWORK TECHNOLOGY CO.,LTD.
Web: www.yealink.com
Addr: 309, 3rd Floor, No.16, Yun Ding North Road, Huli
District, Xiamen City, Fujian, P.R. China
Copyright©2017 YEALINK(XIAMEN) NETWORK
TECHNOLOGY CO.,LTD.All rights reserved.

FCC CAUTION:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment,

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

IC WARNING:

Privacy of communications may not be ensured when using this telephone.

Les communications effectuées au moyen de cet appareil ne sont pas nécessairement protégées des indiscretions.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This Class B digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

The device is compliance with RF exposure guidelines, user can obtain Canadian information on RF exposure and compliance.

Le présent appareil est conforme
Après examen de ce matériel aux conformité ou aux limites d'intensité de champ RF,
Les utilisateurs peuvent sur l'exposition aux radiofréquences et la conformité and compliance d'acquérir.