



The Class of Service Administration module provides granular control at the extension level to access and set permissions of specific calling features of your PBX. These features include Outbound Routes, Feature Codes, Ring Groups, Queues, Conference Rooms, Voicemail Blast Groups and Paging.

The Class of Service module for FreePBX allows you to restrict extensions from dialing the following destinations of your PBX.

Class of Service

ALLOW overrides DENY (If an extension is assigned to conflicting CoS's, the calculated permission is ALLOW)
(This may be changed in *Advanced Settings*)

Extensions that are not assigned to a Class of Service have full access
For further information, please visit the wiki

COS Name

Members Routes Feature Codes Ring Groups Queues
Conferences Paging VoiceMail Blasts Contact Groups

Include

Exclude

- 4100 (John Doe)
- 4101 (Jane Doe)
- 4102 (Susie Smith)
- 4103 (Sam Smith)
- 4104 (Receptionist)

Reset Submit

COS Name

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Allow

Deny

- Direct Dial Prefix (*)
- Directed Call Pickup (**)
- Speeddial prefix (*0)
- Findme Follow Toggle (*21)
- All: Call Flow Toggle (*28)
- 4: We Are Open (*274)
- 0: My Call Flow Toggle (*280)
- Edit Recording:ivr-main (*2928)
- Edit Recording:welcome-message (*293)
- Remove a number from the blacklist (*31)
- Blacklist the last caller (*32)
- Perform dictation (*34)
- Email completed dictation (*35)
- Echo Test (*43)
- Allow Dynamic Members of a Queue to login or logout. See the Queues Module for how to assign a Dynamic Member to a Queue. (*45)

